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## DALE LA PAGLIA REID

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## CAREER OBJECTIVE

I am an experienced Security Technician in Hobart, with longstanding personal and professional interests in electronics and IT. I am interested in building on my existing knowledge and skills to advance my career and contribute to the growing industry. By combining hands-on experience with ongoing education and certifications, I aim to contribute to meaningful projects and support the progression of forward-thinking organisations.

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## WORK EXPERIENCE

### Jacksons Security

#### Senior Security Technician (2021-Present)

Working at Jacksons Security has given me the opportunity to apply my skills from past workplaces while acquiring new knowledge to advance my career in the industry. At Jacksons, I have worked on and installed various systems, including CCTV, security systems, access control, and system database servers. These skills have helped me manage and set up biometric access controllers for a men's shelter and migrate security systems in large schools across Tasmania. Other responsibilities include:

- Troubleshooting networks to resolve issues
- Upgrading outdated security technology to modern electronic systems
- Installing and maintaining CCTV and security systems
- Managing security and IT systems for large construction projects

### BSH Electrical

#### Assistant Technician (2019 – 2021)

BSH provided me with extensive experience in the trade, working as a technician on various sites across Tasmania. My duties included:

- Adapting my technician skills to a diverse array of jobs
- Testing and tagging equipment for large companies, such as TasNetworks and the Tasmanian Government Treasury and Finance Departments
- Collaborating with a large team of colleagues with varying skills and experience
- Managing time to ensure timely job completion
- Reporting on jobs as required
- Maintaining a strong understanding of CCTV, Fire, and E&E maintenance

- Traveling across Tasmania as needed

## **RICOH Printing**

### **Warehouse/Workshop Technician** (June 2018 – May 2019)

At Ricoh Business Centre, I worked as a printer technician. My duties included:

- Receiving and ordering parts daily
- Updating firmware and managing IT-related connectivity
- Completing cost and sales reports for parts used
- Conducting general warehouse maintenance
- Assembling/refurbishing MFDs
- Testing and disposing of printers and MFDs
- Repairing and installing printers on external sites
- Adding new contracted devices to the online server

## **Active Electronics**

### **Retail and Warehouse Assistant** (October 2014 – June 2018)

At Active Electronics, I performed a variety of tasks, including:

- Serving customers and handling money and accounts
- Managing stock control, ordering, and receiving stock
- Troubleshooting customer problems and providing advice on electrical and IT equipment
- Maintaining up-to-date knowledge of IT equipment
- Maintaining a strong understanding of electronics, computer solutions, satellite TV/phones, CCTV, and batteries
- Constructing batteries with a spot welder for CSIRO, the Bureau of Meteorology, and state government departments
- Repairing small electronic portable devices and computers
- Preparing cables for telecommunication or data transmission

## **Springvale Hostel**

### **Supervisor** (December 2012 – January 2014)

At Hobart Springvale Hostel, I supervised 50-60 young children aged 13-19 years. My duties included:

- Locking up and securing the building
  - Addressing student problems and supporting their health and well-being
  - Serving as a role model for students
  - Preparing dinner and supper
  - Ensuring all students were in bed and accounted for
  - Managing buildings on-site
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## **QUALIFICATIONS**

- **Certificate IV in Telecommunications Engineering** (2024 - Currently studying)
- **Certified Salto, Tecom, Integriti, Installer** (2023)
- **Open Cablers Registration** (2022)
- **EWP License** (2021)
- **Certificate III in Telecommunications** (2021)
- **Test and Tag** (2020)
- **White Card** (2020)
- **First Aid Training** (2020)
- **LV Rescue** (2020)
- **Working at Heights** (2020)
- **Certificate II in Electrotechnology** (2019)
- **Certificate III in IT Computing – Networking** (2014)
- **Certificate II in Hospitality** (2013)
- **Hawker College, Canberra – Year 12** (2012)
- **Responsible Service of Alcohol** (2012)